



Introducing the DSPL 9 Triage Service

Who are we?



Katherine McNamara DSPL 9 SEND (Parent and Carer) Liaison Worker



Lisa Sillitoe DSPL 9 Specialist Transition Outreach Worker

How can we support you?

- Supporting parents navigate the referral process
- Supporting parents in navigating services and making referrals
- Promoting and signposting services available to parents of children and young people with SEND
- Transition support year 6-7
- Providing SEND coffee mornings for parents in schools
- Delivering bespoke transition coffee mornings for year 6 parents
- Local SEND coffee mornings for parents/carers (half termly)

How can you access the support?

Referrals can be made by schools, professionals or parents via a referral form which can be found on the DSPL 9 website <u>here</u>.

All referrals MUST be signed and sent to <u>enquiries@dsplarea9.org.uk</u>

Alternatively, if you have any queries about the service these will be answered by a member of the team using the email above.

The service plays a crucial role in ensuring that children and families receive the necessary guidance and assistance during challenging times. This level of support is incredibly valuable and can make a significant difference in the lives of those it touches

Katharine and Lisa's professional yet personable demeanour allows them to quickly build rapport with families. Their non-judgmental approach ensures parents feel listened to and understood.

> The transition support for us as a school has always been excellent, with their strong links to secondary's and the work completed with the children, they bridge the move from primary to secondary.